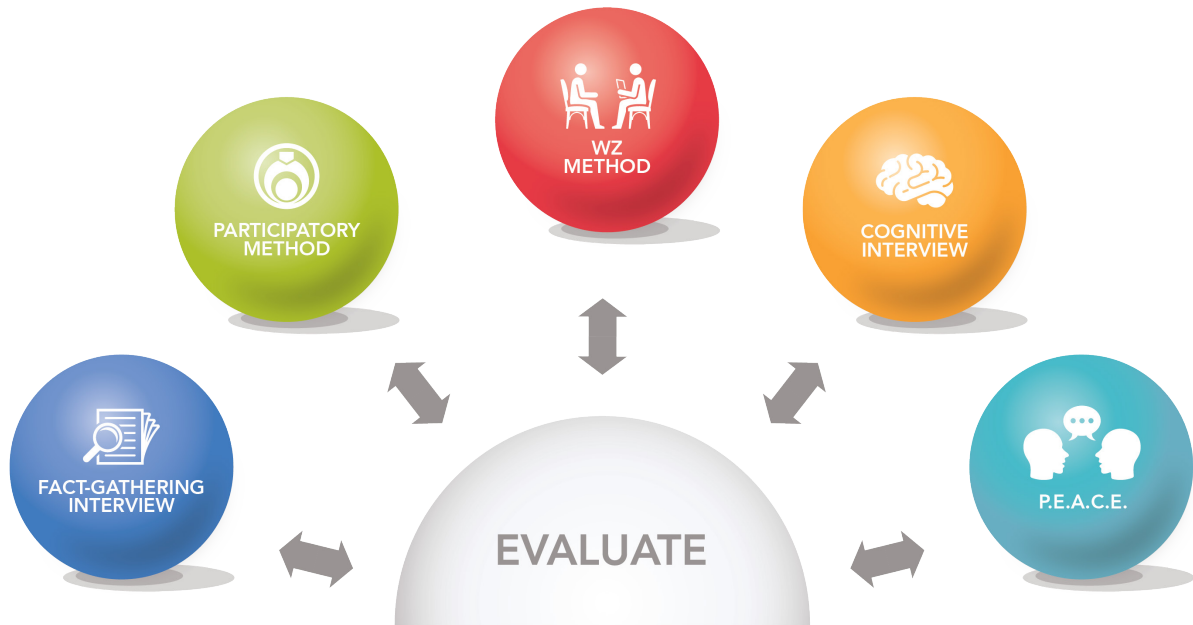




WICKLANDER-ZULAWSKI

NON-CONFRONTATIONAL METHODOLOGY OVERVIEW



FACT-GATHERING INTERVIEW

A constructed method for the investigator to listen carefully to the words used by a subject to identify when the individual is offering an assumption, indicating a bias, stating a qualifier, or providing actual facts.

PARTICIPATORY METHOD

A strategic conversational method to minimize resistance of subjects and lead investigators to more reliable information. It allows subjects an opportunity to define the boundaries of their actions or to present an alibi before an accusation is made or evidence is presented.

WZ METHOD

A rapport-based, conversational approach to the interview resulting in transparency and rational thought, thereby eliminating conflict between the subject and interviewer. This concept is used when evidence or results of an interview indicates a subject's involvement.

COGNITIVE INTERVIEW

A systematic method to interviewing individuals in order to obtain relevant information without compromising the accuracy of their recall. This method is applicable for interviews of victims, witnesses or subjects when obtaining a statement or observation of an incident.

P.E.A.C.E.

The P.E.A.C.E model is an investigative interview that comprises five basic steps using the letters to prompt the different phase names of the interview; Preparation and planning – Engage and explain – Account, clarify and challenge - Closure – Evaluate.