



WICKLANDER-ZULAWSKI INSTRUCTOR INSIGHTS



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INSTRUCTOR INSIGHTS 2023 SCHEDULE

FEBRUARY 3

MARCH 3

APRIL 7

MAY 5

JUNE 2

JULY 7

AUGUST 4

SEPTEMBER 1

OCTOBER 6

NOVEMBER 3

DECEMBER 1

LIVE on Youtube

Join us on the first Friday
of every month
at 9:00AM Central Time



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W-Z.COM

WELCOME!

Following the success of Coffee Before Class, we discovered viewers wanted even more, so we created "Instructor Insights". A new, free learning resource from Wicklander-Zulawski (WZ). Instructor Insights will dig a bit deeper into crucial interviewing topics, allow you to interact with the instructor, and provide you with the opportunity to download a takeaway sheet to review and reference throughout the year.

Each month you can enjoy connecting with a different WZ instructor for approximately 10 minutes. This live interactive experience occurs on the first Friday of every month at 9:00 AM Central Time. You'll also want to be sure to subscribe to the Wicklander-Zulawski Channel on YouTube to activate the notification feature.

We look forward to seeing you in the months to come!

WHAT WOULD YOU HAVE DONE DIFFERENTLY?

Interviewing a hostile, suicidal subject.

Very rarely do we interview someone who has reached the point of being so emotional about what they have been doing they believe they have no other options. When it happens, it also is life-changing for the interviewer. Here are some things from our experience to consider.

- Offer employee assistance.
- Would a reasonable person believe that the situation warrants further action?
- Immediately inform Legal, Employee Relations/Human Resources, and superiors of the situation.
- Have the subject, in their statement or as a stand-alone document, acknowledge the offer of assistance for their issue.
- Contact the police for a wellness check if appropriate.