



# VIRTUAL

## NON-CONFRONTATIONAL INTERVIEW TRAINING

Join Wicklander-Zulawski (WZ) for a Level 1 – WZ Seminar on Non-Confrontational Interviewing Techniques. This course is ideal for organisations who desire to use a non-confrontational approach to resolve cases and determine if an individual is being truthful. Anchored by the WZ Non-Confrontational Method, this VIRTUAL course integrates essential preparation, behaviour interpretation, structured question formulation and strategic interview approaches which allow an interviewer to successfully adapt to any type of investigation and effectively obtain the truth.



### CHRISTOPHER NORRIS, CFI - Director, WZ Europe & International Training

Chris has over 30 years of experience in the loss prevention and investigative fields. He has trained thousands of human resource, audit, loss prevention, security, and law enforcement professionals on the art of interviewing on six (6) continents and has conducted numerous investigations for both private companies and public agencies.

### ALAN GROCOTT, CFI - WZ EU TRAINER

After a 35 year career in investigations, including time in CID with Greater Manchester Police and 24 years in loss prevention, Alan brings with him a wealth of knowledge and experience. His engaging and witty teaching style adds to the virtual learning experience.



## SEMINAR TOPICS INCLUDE

- Room Setting and Preparation
- Interpretation of Physical & Verbal Behaviour
- WZ Non-Confrontational Method
- Selective Interview
- Reducing Resistance
- Handling Denials
- Obtaining the Admission
- Written Statement

This iconic WZ course will teach powerful new strategies to clear cases and get truthful admissions using actual videos, case examples and practice scenarios.

## ABOUT WICKLANDER-ZULAWSKI

Wicklander-Zulawski & Associates (WZ) is an internationally recognised firm established in 1982. Our passion for the truth has led us to become a world leader in non-confrontational interview training.

## 21-23 APRIL VIRTUAL COURSE

13:00-18:00 Central European Time  
€700 per person  
LIMITED SEATS AVAILABLE

REGISTER ONLINE TODAY

**CLICK HERE**



[www.w-z.com/international](http://www.w-z.com/international)



+1 630 852 6800 x118



[cnorris@w-z.com](mailto:cnorris@w-z.com)

# FREE

**IAI**  
MEMBERSHIP

Attend this course and become eligible for a one-year **FREE** International Association of Interviewers (IAI) Membership  
€75.00 value. Only applicable to new members.

WICKLANDER-ZULAWSKI | [WWW.W-Z.COM](http://WWW.W-Z.COM)

