VIRTUAL
NON-CONFRONTATIONAL INTERVIEW TRAINING

EMEA | WZ

Join Wicklander-Zulawski (WZ) for a Level 1 – WZ Seminar on Non-Confrontational Interviewing Techniques. This course is ideal for organisations who desire to use a non-confrontational approach to resolve cases and determine if an individual is being truthful. Anchored by the WZ Non-Confrontational Method, this VIRTUAL course integrates essential preparation, behaviour interpretation, structured question formulation and strategic interview approaches which allow an interviewer to successfully adapt to any type of investigation and effectively obtain the truth.

MEET THE INSTRUCTOR | CHRISTOPHER P. NORRIS, CFI

Chris is the Director, WZ Europe, and International Training and has over 30 years of experience in the investigative industry. He has trained thousands of human resource, audit, loss prevention, security, and law enforcement professionals and has conducted numerous investigations for both private and public agencies. He has trained on six continents and has lived and worked in the UK.

SEMINAR TOPICS INCLUDE

- Room Setting and Preparation
- Interpretation of Physical & Verbal Behaviour
- WZ Non-Confrontational Method
- Selective Interview
- Reducing Resistance
- Handling Denials
- Obtaining the Admission
- Written Statement

This iconic WZ course will teach powerful new strategies to clear cases and get truthful admissions using actual videos, case examples and practice scenarios.

21-23 APRIL
Virtual Course

13:00-18:00 Central European Time
€700 per person
LIMITED SEATS AVAILABLE

REGISTER ONLINE TODAY
CLICK HERE ▶

🌐 www.w-z.com/international
📞 +1 630 852 6800 x118
✉ cnorris@w-z.com

ABOUT WICKLANDER-ZULAWSKI

Wicklander-Zulawski & Associates (WZ) is an internationally recognised firm established in 1982. Our passion for the truth has led us to become a world leader in non-confrontational interview training.

FREE **IAI MEMBERSHIP** > Attend this course and become eligible for a one-year FREE International Association of Interviewer s (IAI) Membership €75.00 value. Only applicable to new members.