

Program Customization

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[vc_column_text]One of the significant advantages of the WZ Method of Interview and Interrogation is its flexibility. The WZ Method was designed, and is consistently updated, to be successful in a wide range of cases for clients across any industry. At WZ, we recognize that although our clients share the same goals, they face different challenges in achieving them.

Our instructors collaborate with our clients to ensure that we create the exact program to fit their needs. We understand that the WZ Method is most effective when it is executed within each organization’s established procedures.

We offer programs that range from short presentations to five-day courses. The most rewarding programs we facilitate are the seminars that we create from scratch with our clients. These seminars provide us with the opportunity to assimilate our expertise with individual clients within their corporate or agency structure.[/vc_column_text]

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To learn more about how the experts at WZ can provide customized solutions for your team please contact Brett Ward at 1-800-222-7789 x119 or bward@w-z.com.

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[vc_column_text]**Industries WZ has created customized seminars for include :**

- Human Resources/Workplace Investigations
- Law Enforcement
- Federal Agencies
- Loss Prevention
- Auditors
- Operations Management
- Small Business Owners
- School Administrators
- Pharmaceuticals
- Insurance Institutions
- Logistics
- Production Facilities
- Financial Institutions
- Hospitals
- Child and Adult Abuse
- Physical Security Professionals

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[vc_column_text]**Topics available for custom seminars include but are not limited to:**

- The WZ Non-Confrontational Interview and Interrogation Method
- The Participatory Method
- The Cognitive Interview Process
- Interviewing victims, witnesses or subjects
- Interviewing to solve cases without evidence
- Telephone Interviewing
- Pre-Employment Interviewing
- Interviewing Strategies
- Difficult/Coaching Conversations
- Negotiation
- Reducing Resistance
- Developing Full Confessions
- Obtaining Written Statements
- Interpretation of Physical and Verbal Behavior

- Identifying Potential Indicators of Deception
- Effective Accusations
- Handling Denials
- CFI Prep Seminar Material

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Public Health and Safety

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Accurate information is the key to saving lives during and after an emergency. Sound information guides public health and safety personnel toward an effective response. This information then guides them towards understanding the truth surrounding the event.

Much of the information that might illuminate the details of an incident must come from the people who were directly involved. Investigators need to know how can responders or investigators quickly obtain reliable information from victims and witnesses who are stressed, confused, or repressing important facts.[/vc_column_text][vc_column]

[vc_column width="1/2"]**Emergency Interviews Require Special Skills**
WZ trains health and safety personnel to obtain information from those involved in disasters and emergencies. We teach responders and investigators how to take a strategic approach to interviews, adjusting their approach to the emotional state of each person they question.

The combination of proven interview techniques with compassionate and empathetic interviewers provides emergency responders with the greatest opportunity to obtain elusive information. Our courses show public health and safety personnel how to gently (but thoroughly) probe for essential facts. This enables them to be more effective in obtaining the information they need to mount an effective response, determine the cause of an event, and make the necessary changes to avoid similar events in the future.[/vc_column_text][vc_column][vc_row][vc_row][vc_column]

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Custom Programs

Learn more about how WZ can create a custom program to fit your organization's needs

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
Contact Us

Learn more about how WZ can prepare your team for their next interview.

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CFI Recertification

CFi recertification credits earned vary by length of seminar (24 credits are required for recertification)

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Brett,

Just wanted to tell you that I really appreciated the class (I-Threat) last week. It was good to have a review on interview & interrogation, along with assessing threats. I thought it was a good class that I'm sure will be able to be incorporated with our assessments.

Special Agent Iowa Department of Public Safety

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