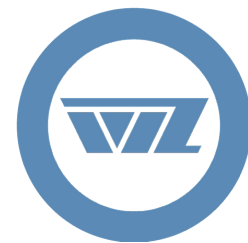


LEARN HOW TO USE THE TRUTH TO YOUR ADVANTAGE



NON-CONFRONTATIONAL INTERVIEW TRAINING.

11, 12, & 13 FEBRUARY 2020 | MELBOURNE, AUSTRALIA

HOSTED BY CHEMIST WAREHOUSE MOONEE PONDS, VICTORIA 3039

Join Wicklander-Zulawski & Associates, Inc. (WZ) to obtain training in the WZ Seminar on Non-Confrontational Interviewing Techniques. Our course offerings are ideal for organisations who desire to use a non-confrontational approach to resolving cases and to determine if an individual is being truthful. Anchored by the WZ Non-Confrontational Method, courses integrate strategic preparation, behavior interpretation, and structured question formulation which allow an interviewer to successfully adapt to any type of investigation and effectively obtain the truth.

MEET THE INSTRUCTOR | CHRISTOPHER P. NORRIS, CFI



Chris is the Director, WZ Europe and International Training and has over 30 years of experience in the investigative industry. He has trained thousands of human resource, audit, loss prevention, security and law enforcement professionals and has conducted numerous investigations for both private and public agencies. He has trained on six continents and has lived and worked in the UK.

NON-CONFRONTATIONAL INTERVIEWING

This iconic WZ course will teach powerful new strategies to clear cases and get truthful admissions using actual videos, case examples and practice scenarios using non-confrontational methods.

- Interpretation of Physical & Verbal Behavior
- WZ Non-Confrontational Method
- Selective Interview
- Obtaining the Admission & Written Statement

LEVEL 1, TWO-DAY COURSE 11 & 12 FEBRUARY 2020

A\$950 per person
9:00am - 5:30pm

A\$1275 Three Day Discounted Registration

PRACTICAL ADVANCED WORKSHOP*

Walk through case studies and exercises designed to better prepare you for your next investigation. Learn how to apply advanced techniques taught in real world scenarios.

- Participatory Method
- Reducing Resistance & Handling Denials
- Dealing with Difficult Subjects
- Development of the Admission

LEVEL II, ONE-DAY COURSE 13 FEBRUARY 2020

A\$550 per person
9:00am - 5:30pm

*To register for the Practical Advanced Workshop a participant must have previously attended the Level I, two-day WZ Seminar on Non-Confrontational Interviewing.

SEMINAR LOCATION DETAILS: The training venue is located inside the Moonee Ponds Chemist Warehouse store, 88/92 Puckle Street VIC 3039 on the upper level. Nearby accommodations include Quest Moonee Valley & Sebel Moonee Ponds. CBD/City accommodations 15-10 mins by taxi/share ride. Public Transport via Moonee Ponds Train Station. Parking available at Secure Parking Gladstone (fee payable).

REGISTER TODAY AT

w-z.com/wz-apac

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