# FREE TASTER SESSION





## 20 SEPTEMBER 2019 | 5 PM- 8 PM | DUBLIN, IRELAND

INDEED CORPORATE OFFICE | 124 ST. STEPHEN'S GREEN



CHRISTOPHER NORRIS, CFI - Director, WZ Europe & International Training

Chris has over 30 years of experience in the loss prevention and investigative fields. He has trained thousands of human resource, audit, loss prevention, security and law enforcement professionals on the art of interviewing on six (6) continents and has conducted numerous investigations for both private companies and public agencies.

#### SJEF JONGBLOED MSc RSE - Senior Manager for WZ EMEA

Sjef has provided consulting and investigative services on a variety of projects, cases, and dossiers across multiple industries internationally, from retail loss to security. He has a dynamic understanding of conducting investigations within Europe and the Middle East.



Join us to learn about WZ's NON-CONFRONTATIONAL INTERVIEWING strategies which eliminates conflict between interviewer and subject, while demonstrating how to reduce objections and denials. WZ's team of Certified Forensic Interviewers (CFI) teaches a series of interview techniques, anchored by the WZ Non-Confrontational Method. Courses integrate strategic preparation, behavior interpretation, and structured question formulation which allow an interviewer to successfully adapt to any type of investigation and effectively obtain the truth.

#### NON-CONFRONTATIONAL INTERVIEWING

The WZ Non-Confrontational Method of interviewing is a rapport based approach that allows people to save face while they tell the truth. This approach translates extremely well across cultures and can easily adapt to numerous areas within an organization. WZ training courses are conducted around the globe by Certified Forensic Interviewers (CFI) who are based out of the United States, Europe and Latin America.



#### **ABOUT WICKLANDER-ZULAWSKI**

Wicklander-Zulawski & Associates (WZ) is an internationally recognized firm established in 1982. Our passion for the truth has led us to become a world leader in non-confrontational interview training.

### RESERVE YOUR SPOT TODAY

For more information: sjongbloed@w-z.com +31 622935988

