

Wicklander-Zulawski



CHRISTOPHER P. NORRIS, CFI®

Christopher P. Norris, CFI® - Director, WZ Europe and International Training, in addition to Webinar Director, is a speaker for **Wicklander-Zulawski & Associates, Inc. (WZ)**. Chris has over 30 years of experience in the loss prevention and investigative fields, including living and working in the UK for nearly two years. He has trained thousands of human resource, audit, loss prevention, security and law enforcement professionals on the art of interview and interrogation and has conducted numerous investigations for both private companies and public agencies. Chris has provided interview training for private and public agencies throughout North America and on six continents internationally, including many seminars simultaneously translated into French, Spanish, German, Polish, Portuguese, Mandarin and Arabic.



Since joining WZ in 2000, Chris has presented at several national meetings including the National Retail Federation (NRF), the Canadian Association of Police Polygraphists, Retail Council of Canada (RCC), Retail Risk/Retail Knowledge, Asociacion Nacional de Tiendas de Autoservicio y Departamentales (ANTAD), American Society of Industrial Security (ASIS) and National Child Advocacy Conference (NCAC). He is a regular guest instructor at the Federal Law Enforcement Training Center providing training to the U.S. Immigration and Customs Enforcement Office of Professional Responsibility (ICE OPR), ICE Homeland Security Investigations (ICE HSI), the U.S. Department of State's Bureau of Diplomatic Security Services, and the Office of Inspector General (OIG) Criminal Investigator and Audit Academies, among others. Chris teaches 3-day and 5-day classes at the US Embassies and Consular Offices around the world, including Kabul, Afghanistan on four occasions since 2012. Chris works with the U.S. Department of State's Regional Security Office presenting at international conferences and providing training to ARSO-I Special Agents and host nation law enforcement. In 2014, Chris delivered a 5-day program for U.S. State Department Foreign Service National Investigators in Brasilia Brazil as well as 3-day courses for USAID's IG Auditors and Investigators in Manila Philippines, Pretoria South Africa, San Salvador El Salvador and Frankfurt Germany.

Chris began his career as an Asset Protection Officer for Mervyn's Department Stores in Phoenix, Arizona. He held Asset Protection Manager and District Investigator positions with Mervyn's in Tulsa, Oklahoma. Chris has also held positions as Loss Prevention Manager for Saks Fifth Avenue in Chicago, Illinois and Corporate Loss Prevention Manager and Director of Investigations for Merchants Home Delivery Service, Inc. In that position, he was responsible for all investigations, interviews, and awareness programs throughout North America. He also had the unique task of creating hiring protocol programs and recruiting for the company.

Chris holds degrees in Liberal Arts and Business Management, is a member of the American Society for Industrial Security, and is a Certified Forensic Interviewer (CFI®).