Make your next interview
your best interview
with Wicklander-Zulawski & Associates.

Brett Ward, CFI · V.P. of Client Relations for Wicklander-Zulawski & Associates, Inc.

ABOUT BRETT WARD, CFI - V.P. OF CLIENT RELATIONS:

Brett L. Ward, Vice President of Client Relations and Certified Forensic Interviewer (CFI) is an experienced and entertaining speaker who has led over 750 seminars and workshops in the public and private sectors. Favoring an engaging interactive approach he is a frequently requested instructor on interviewing and detecting deception. Having personally conducted thousands of interviews, Brett understands the needs of the organization and it's employees enabling him to have a unique perspective in resolving Title VII cases.

Brett is also a consultant for **Wicklander-Zulawski & Associates, Inc. (WZ)** and has conducted hundreds of investigations throughout the United States for both the public and private sectors. He has spoken at several national organizations' annual meetings including the National Retail Federation (NRF), American Society of Industrial Security (ASIS), Eye For Retail–Europe, and the Labor & Employment Conference-HR (SHRM). He has extensive training in the government sector including such clients as the **Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF&E)**, **Federal Bureau of Investigations (FBI**), **U.S. Citizenship and Immigration Service (CIS),** the **U.S. Department of State's Bureau of Diplomatic Security Services**, and the **Naval Criminal Investigative Service (NCIS)** where courses were taught at the Federal Law Enforcement Training Center (FLETC) in Glynco, Georgia.

Brett began his career in corporate investigations in 1988 with the former May Company-Foley's Division. He held multiple positions throughout his tenure including Area Investigator and Corporate Investigations Manager. Brett was promoted to Regional Investigator over multiple states in 1996 before accepting his position with Wicklander-Zulawski & Associates, Inc. in April 1998. He currently runs the Private Division for WZ, a responsibility including 240+ clients and 150+ contractual and open registration programs annually.

"This was one of the most effective and valuable courses I have taken, there is immediate application."
Area Human Resources Manager

"Brett possesses the skills which enables him to be an effective speaker. It's obvious he is an expert in interviewing techniques and I would like to thank WZ for allowing him to enhance our skills."
Field Human Resource

"Great course-very applicable to day to day job duties."
Human Resources Director

"You were magnificent, Thank you! I now have more tools in my arsenal and need to apply them to the real world."
Employee Relations Director

ABOUT WICKLANDER-ZULAWSKI:

Since 1982, Wicklander-Zulawski & Associates, Inc. (WZ) has been the **industry standard** for training non-confrontational interviewing techniques to thousands of executives. WZ conducts over 350 programs a year on interviewing and detecting deception for HR, Senior Managers and Loss Prevention professionals. Organizations such as **Lowe's, Kroger, T-Mobile, Polo Ralph Lauren, HMS Host International, Wal-Mart and Macy's** have entrusted their LP/HR/ER employees to the training services of Wicklander-Zulawski. WZ provides workshops in an open registration format where employees from a variety of organizations gather to enhance their skills. Many companies and agencies choose an in-house seminar for just their associates where the content can be customized to the organizations policies, procedures, and types of cases.

To obtain further information about in-house training programs, please contact Brett by phone at 800.222.7789 x119 or by email at bward@w-z.com.